NASA SEWP VI CONTRACT HOLDER

Ordering Guide

Solutions for Enterprise-Wide Procurement

TBM INC.
Technology & Business Management
RESULTS IN ACTION
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SEWP OVERVIEW

NASA SEWP VI (Solutions for Enterprise-Wide Procurement) is a Government-Wide Acquisition Contract (GWAC) that gives all Federal agencies and their approved contractors access to current Information Technology, Communication, and Audio-Visual (ITC/AV) solutions and services. Created in 1993, SEWP I was the first GWAC in the federal acquisition space, and the vehicle has continued to evolve over the past 30 years to meet the needs of its customers.

The SEWP Program is self-funded through a usage fee and provides acquisition support to all Federal agencies.

NASA SEWP Contract fee is: 0.34%.

FAIR OPPORTUNITY AND REQUESTS FOR QUOTES

> *"Contractors will be provided a fair opportunity at the individual order level as appropriate per FAR Part 16.505(b), including the SEWP RFQ tools. No documentation for the order selection is required to be submitted with the order. All such documentation is to be maintained by the issuing procurement office."*

The SEWP online Quote Request Tool (QRT) is the recommended method for issuing Requests for Quotes. The QRT automatically includes Contract Holders within a selected Group or based on a suggested source, which supports the Contracting Officer's fair opportunity documentation.

ABOUT TBM INC.

TBM Inc. is a Virginia-based federal IT and management consulting firm that helps agencies adopt secure AI, modernize data and cloud environments, and automate mission workflows. Our teams have delivered measurable outcomes for USPTO, Census Bureau, DOJ, FDIC, TSA, U.S. Army, U.S. Coast Guard, and DOE PNNL, backed by ISO 9001 and CMMI Level 3 (Development and Services) processes.

SBA 8(a) | EDWOSB | WOSB | SDB | ISO 9001 | CMMI-DEV/SVC L3

CONTRACT INFORMATION

Contract Type: GWAC

80TECH26D0502

Category B: Enterprise-Wide ITC/AV Service Solutions

80TECH26D1611

Category C: Mission-Based ITC/AV Service Solutions

PoP: November 1, 2026 to October 31, 2036

MAIN OFFICE

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TBM SEWP VI POINTS OF CONTACT

Zakir Mahmood
SEWP Program Manager (PgM)
Zakir.Mahmood@tbmus.com | (703) 640-8888

Vishwa Thakkar
SEWP Deputy Program Manager (Deputy PgM)
Vishwa.Thakkar@tbmus.com | (240) 840-7357

TBM Order Support
SEWPSupport@tbmus.com | (703) 640-8888

NASA SEWP Contact Information

Customer Support
help@sewp.nasa.gov | (301) 286-1478

SEWP Contract Holder Support
chhelp@sewp.nasa.gov | (301) 286-4555

Order Inquiries
sewporders@sewp.nasa.gov

NASA SEWP Homepage | SEWP VI Website

What's in Scope for SEWP VI?

SEWP provides a broad suite of Information Technology, Communication, and Audio-Visual (ITC/AV) solutions and services. Because technology evolves constantly, SEWP processes allow Contract Holders to add new commercial technology and IT services to their contracts daily as customers request them. SEWP VI contracts were awarded by scope category. To confirm whether a requirement falls within SEWP VI scope, agencies may send an overview or bill of materials (BOM) to help@sewp.nasa.gov for a quick review.

CATEGORY A

ITC/AV Solutions

Not held by TBM

CATEGORY B

Enterprise-Wide ITC/AV Service Solutions

TBM Contract: 80TECH26D0502

CATEGORY C

Mission-Based ITC/AV Service Solutions

TBM Contract: 80TECH26D1611

TBM CATEGORY B SERVICES

Enterprise-wide strategic solutions that improve and strengthen an agency's ITC/AV infrastructure, including:

- Cloud migration, optimization, and Cloud Financial Operations (FinOps)
- Enterprise architecture modernization
- Managed and shared services planning and governance
- IT investment management and cost transparency
- Cybersecurity and Zero Trust Architecture

TBM CATEGORY C SERVICES

Mission-based technology services across the full delivery lifecycle, including:

- Custom application development, Agile, and DevSecOps
- Secure GenAI, agentic workflow automation, and LLMOps
- Data science, predictive analytics, and geospatial analysis
- ITC/AV program, portfolio, and product management
- IT consulting, training, and digital government services

Ordering Process

Each agency follows its own internal ordering process. The issuing agency, not the NASA SEWP Program Management Office (PMO), defines the process and forms for Purchase Requests (PR) and Delivery Orders (DO) issued against a SEWP contract. Typically, an end user identifies a requirement and generates a PR.

The PR, along with funding information, goes to the agency's procurement office, which issues the DO. Any valid Federal agency DO form and associated DO number may be used. The SEWP PMO does not issue DOs; it reviews, processes, and tracks issued DOs and forwards them to the Contract Holder.

Some agencies have specific requirements for issuing IT Delivery Orders. The issuing agency's Contracting Officers are responsible for applying any agency-specific policies for ordering through existing vehicles and GWACs. SEWP does not require agencies to route orders through intermediary procurement offices unless their own internal policies direct it.

All modifications to an order must also route through the SEWP PMO.

Delivery Orders to TBM

Please reference the TBM SEWP VI contract number for the applicable category on each DO: Category B, 80TECH26D0502, or Category C, 80TECH26D1611. For questions about an existing order, contact TBM Order Support at SEWPSupport@tbmus.com or (703) 640-8888.

Procedures for Obtaining Services and Support

Request a quote or service information	Contact Zakir Mahmood, SEWP Program Manager, at Zakir.Mahmood@tbmus.com or (703) 640-8888. Agencies may also issue an RFQ through the SEWP Quote Request Tool and select TBM Inc. under Category B, Category C, or both. Please include your agency, a description of the requested services, the anticipated period of performance, place of performance, and requested response date.
Order status or delivery issue	Contact Zakir Mahmood, SEWP Program Manager, at Zakir.Mahmood@tbmus.com or (703) 640-8888. Please include the order number and SEWP tracking number, if available, with a brief description of the issue.
Technical, warranty, or post-delivery support	Contact Zakir Mahmood, SEWP Program Manager, at Zakir.Mahmood@tbmus.com or (703) 640-8888. Please provide the order number, affected service or item, issue description, and the best way to reach you.

TBM will direct each inquiry to the appropriate sales, program, or support contact. Vishwa Thakkar, SEWP Deputy Program Manager, supports all requests and can be reached at Vishwa.Thakkar@tbmus.com or (240) 840-7357.

Order Issues

For questions or issues with an existing order placed through TBM's NASA SEWP VI contract, contact TBM Order Support at SEWPSupport@tbmus.com or (703) 640-8888.

Please include your agency, order number, SEWP tracking number if available, a description of the issue, and your preferred contact information. TBM will review the request and coordinate with the appropriate team to address it. If further assistance is needed, NASA SEWP order inquiries may be directed to sewporders@sewp.nasa.gov.

Post-Award Support Policies

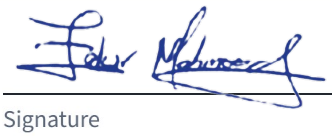
- **Onboarding and installation.** TBM coordinates kickoff, onboarding, and any required installation or configuration with the ordering agency's COR within the timeframe stated in the order.
- **Warranty and quality.** Services are performed under TBM's ISO 9001 quality management system. Deficient work is corrected at no additional cost within the terms of the order.
- **Extended support.** Extended support, warranty, or sustainment coverage may be quoted as a separate line item when the requirement calls for it.

The information in this guide complies with the SEWP VI Contract Holder User Manual. Updated versions will be posted no later than 10 business days after each contract modification.

APPROVED BY

Zakir Mahmood

SEWP Program Manager, TBM Inc.



Signature

October 9, 2026

Date